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DDAS Accident Report

Accident details

Report date: 27/01/2008	Accident number: 531
Accident time: 10:25	Accident Date: 09/03/2004
Where it occurred: M4101 MF, O'Chrey Village, Kamreing Commune, Kamreing District, Battambang Province	Country: Cambodia
Primary cause: Inadequate survey (?)	Secondary cause: Field control inadequacy (?)
Class: other	Date of main report: 22/03/2004
ID original source: None	Name of source: CMAC
Organisation: [Name removed]	
Mine/device: PMN AP blast	Ground condition: hidden root mat leaf litter soft woodland (light)
Date record created:	Date last modified: 27/01/2008
No of victims: 1	No of documents: 1

Map details

Longitude:	Latitude:
Alt. coord. system: Not recorded	Coordinates fixed by:
Map east:	Map north:
Map scale:	Map series:
Map edition:	Map sheet:
Map name:	

Accident Notes

inadequate survey (?)

Accident report

The report of this accident was made available in August 2007 as a PDF file. Its conversion to a text file for editing means that some of the formatting has been lost. The substance of the report is reproduced below, edited for anonymity. The original PDF file is held on record. Text in [] is editorial. Because the National authority was involved through one of its semi-autonomous "Demining Units (DUs)", the name of the National authority has been removed.

The national authority is presumed to have conducted an independent investigation, and seems to have done so.

The report covered two accidents that happened close together. Both accidents are included in the DDAS separately. The text of the dual-report is impossible to completely separate, so much of it is reproduced in both accident reports. The victim details have been separated. See the previous DDAS entry 530 for the partner accident.

INVESTIGATION REPORT INTO MINE ACCIDENT

WHICH OCCURRED ON 04th MARCH 2004 AT M4101 MINEFIELD, O'Chrey Village, Kamreing Commune, Kamreing District, Battambang PROVINCE

REPORT PREPARED BY: DEPUTY DIRECTOR, PLANNING AND OPERATIONS

CONTENTS

1. Order for assembly of Investigation.
2. Report by the Investigation Team.

Statements By:

- a. First Witness: [Name removed], Id 930304, Mobile Platoon 107
 - b. Second Witness: [Name removed], Id 932520, Site Medic (MB107)
 - c. Third Witness: [Name removed], Id 930365, Deminer whose Sect. Cmdr. lost eye
 - d. Fourth Witness: [Name removed], Id 933359, Deminer whose Sect. Cmdr. lost eye
 - e. Sixth Witness - the victim (lost eye): [the Victim], Id 931799, Section Commander,
3. Annex A: Pictures

MISSION ORDER FOR ASSEMBLY OF FORMAL INVESTIGATION

Orders by: The Deputy Director General, Cambodian Mine Action Centre

A formal investigation is to be conducted as soon as possible for the purpose of collecting and recording evidence into the Mine Accident that occurred on 04 and 09 March 2004 in the M4101 Minefield, O'Chrey Village, Kamreing Commune, Kamreing District, Battambang Province, in which one Section Commander and one Deminer were injured respectively.

The investigation team is to prepare a report and provide comment based on its findings. The Team leader is to present the findings of the investigation to the [National demining agency/authority] executive council within one week of the conduct of the investigation.

Team Leader: [Name removed] Deputy Director Planning and Operations

Member: [Name removed]

Member: STA OPS/TC

The team leader may summons any witnesses to attend who are employees of [National demining agency/authority] and may only request the assistance of any civilian witness/witnesses in helping with the investigation.

TERMS OF REFERENCE

Background

1. What is the history of the minefield?
2. When, where and at what time did the accident occurred?
3. Who were the persons involved?
4. What were the circumstances leading up to the accident?
5. Describe the nature of the accident in detail.
6. When did clearance operations commence in the minefield?
7. Have clearance operations concluded?
8. Has the minefield been formally handed over to the appropriate authority?

Analysis

1. Did the accident occur in the cleared [National demining agency/authority] minefield?
2. What caused the injuries?
3. What was the nature and extent of the injuries to the civilian casualties?
4. What action was taken immediately after the accident was reported to [National demining agency/authority]?
5. What measures could have taken place to prevent the accident?
6. Were any [National demining agency/authority] SOP or written orders breached?
7. Are there any weakness in our current techniques of demining clearance?
8. Comment on other matters disclosed in the investigation, which are not mentioned above that may be relevant to the investigation.

Post Accident

1. Were all accident notifications completed according to internal order/SOP?
2. How can we prevent this from happening again in the future?
3. What if anything has been done to assist the accident victims?
4. What actions has the DU taken to try and prevent a re-occurrence of the same nature?

Signed at: Phnom Penh, 09 March 2004

Deputy Director General, Cambodian Mine Action Centre

FORMAL INVESTIGATION

SUMMARY FINDINGS

General

1. The formal investigation into the accident was conducted over the period 09 – 13 March 2004. In addition to visiting the accident scene, witnesses were interviewed and their evidence recorded. The following is a record of the investigation as well as the summary findings and recommendations.

Terms of Reference

2. The following answers are provided to questions directed by [Name removed] the DDG, and by [Name removed], Director Operations and Planning.

a. Background

What is the history of the minefield? (Witness – IT)

Minefield M4101 area is 44,877 m² located in O'Chrey Village, Kamreing Commune, Kamreing District, Battambang Province. One of this belted minefield – K5 was laid by the Cambodian State Soldiers to prevent the penetration of the resistance fighters during 80's. As reported, there were many types of mines laid – PMN, PMD6, POMZ-2. This minefield has been cleared by Mobile Platoon 107 since 08 December 2003. Until the accident date 35,117 m² was cleared and 252 AP Mines, 02 AT Mines and 05 UXO. Have been found

When, where and at what time did the accident occur? (Witness – All)

There are two cases of accidents: The second one happened at approximately 1025 hrs 09 March 2004 at Minefield M4101 at O'Chrey Village, Kamreing Commune, Kamreing District, Battambang Province.

Who were the persons involved? (Witness – All)

[The Victim], deminer of Mobile Platoon 107, the victim.

{Name removed}, Mobile Platoon Commander 107.

What were the circumstances leading up to the accident? (Witness – IT, All)

The case on 09/03/04

[The Victim], deminer, at the time of the accident his role was to act as vegetation remover. At approximately 10:20 hrs after completing vegetation removal drill, he called his peer to conduct detection drill, then he told his peer that he would go to the toilet. The toilet in the cleared minefield was constructed at the north of the cleared area, but he went outside the minefield boundary into the uncleared area instead of going to the toilet. Then he stepped on a mine just one step from the minefield boundary, buried in the walking track that villagers frequently use across the minefield as access to Thai territory.

Describe the nature of the accident in detail. (Witness – IT, All)

The case 1025 hrs 09 March 2004: [The Victim], deminer, the mine accident victim, went to the toilet in the forest outside the minefield boundary. As he described it, he was aware that there was a toilet in the cleared minefield but he liked to go outside in the forest rather than

the built toilet in the cleared minefield. He did not ask permission from his Section Commander [Name removed, who had replaced the victim of the earlier accident], to go outside. He also mentioned that he often went on that walking track, where villagers frequently went to and fro across the border to Thai Territory. The boundary of the minefield was clearly marked with red tape and red and white pickets and there was a belt of mines found – 12 yellow pickets 3.5 meters close to the southern side of minefield boundary. The mine he stepped on was buried in the walking track. As he stepped across the red tape of the minefield boundary only one step along the walking track (0.5m) away from the cleared minefield boundary. He was evacuated and arrived at Emergency Hospital at Battambang at 13:20 hrs on the same day where he was operated on. The right leg was cut below the knee and the tibia of the left leg was fractured.



[Photograph showing discovered mine-line marked with yellow topped stakes.]



[The accident site, the Victim's hat can be seen where it fell.]

When did clearance operations commence in the minefield? (Witness – IT)

Clearance operations commenced on 08 December 2003.

Have clearance operations concluded? (Witness – IT)

No. there remains approximately 9,760 m2.

Has the minefield been handed over to the appropriate authority? (Witness – IT)

No, it has not been fully cleared as yet.

b. Analysis

Did the accident occur in a cleared [National demining agency/authority] Minefield?
(Witness – IT, All)

It happened outside the minefield boundary for the case 1025 hrs 09 March 2004.

What caused the injuries? (Witness – IT, All)

For the case 09 March 04: Based on the nature of injury, the answers of the victim and the scrape at the accident spot [crater], it was caused by PMN Anti-personnel mine while he was stepping out the cleared minefield boundary to go to toilet in the forest.

What was the nature and extent of injuries to civilian casualties? (Witness – IT, All)

There were none.

What action was taken immediately after the accident was reported to [National demining agency/authority]? (Witness – IT, All)

The victims were immediately evacuated to the Emergency Hospital in Battambang. On Tuesday 09 March 2004, just started working after 3 days-off (weekend and International Womens Day), there was other accident in the same minefield and in the same Section of the Mobile Platoon 107. It is like a jinx!

The accident spots were marked. The precaution induction and general order on the morning parade before moving to operate in the minefield was usually delivered by the Platoon Commander, but there were not disciplinary actions taken at the front line and or at DU level – only giving a precautionary rationalization.

What measures could have taken place to prevent the accident? (Witness – IT)

Strict disciplinary action should be applied to whomever breaches the safety rules of demining operations, as referred to in the Human Resources Policies and Procedure (paragraph 4.9.40 and appendix DD) respectively.

Most field staff have worked together for a long time. The work is boring and repetitive and the senses get dulled to the constant and present danger. Deminers psychologically perceive a life fraught with danger to be normal and they become blasé to it. A study should be conducted on deminers alertness to normality compared to the concept of practical EFFECTIVENESS LEADERSHIP APPROACH.

There are ample internal regulations, SOPs and norm of practices that could be could be considered when identifying the roots of the problem but it still remains part of human nature to see things in terms of their own psychological perception.

Were any [National demining agency/authority] SOP or written orders breached?
(Witness – IT)

The case 1025 hrs 09 March 04:

Yes. It breached Manual Demining SOP 108. The victim himself ignored the boundary of minefield even though it was clearly marked, he might perceive the hazardous area as a safe track where he saw villagers frequently walking through and he sometimes walked along that track as well.

Are there any problems with our current techniques of demining clearance? (Witness – IT)

No. It was not. It was the negligence of the victims themselves not paying attention to the safety rules of the manual SOP and/or they perceive hazardous activities as the normal way of life.

Comment on other matters disclosed in the investigation which are not mentioned above which may be relevant to the investigation. (Witness – IT)

In this minefield and within the Mobile Platoon 107, there were mine accidents one after another – one was on 11 December 03 (lost eye), next was on 04 March 04 (lost eye) and the following one was on 09 March 04 (lost leg).

After each of these accidents the Platoon had been given the warning notices of the safety rules and strengthened discipline-oriented rationalization, daily by Platoon Commander and monthly by DU Senior Staff.

c. Post Accident

Were all accident notifications completed according to internal orders/SOP? (Witness – IT)

Yes, they were.

How can we prevent this from happening again in the future? (Witness – IT)

All authorized levels should strictly apply disciplinary action against those who breach cardinal rules (appendix X and DD of the HR Policy and Procedure) and safety rules of Manual Demining SOP.

What if anything has been done to assist the accident victims? (Witness – IT)

The victims were evacuated to Emergency Hospital at BTB province by their colleagues. They were operated on the same dates the accidents happened. They will remain at the Emergency Hospital for further treatment.

What action has the DU taken to prevent a re-occurrence of the same nature?

DU level should closely monitor and conduct surprise checks and charge or apply disciplinary actions on the ground as per his/her authorization level when they find breaches of the cardinal rules and safety rules of manual demining SOPs.

Conclusion

3. The accidents occurred during working hours in [National demining agency/authority] Minefield, M4101 where Mobile Platoon 107, was working under commanded of [Name removed]. The case on 09 March 04 happened outside the boundary of minefield cost a deminer one leg. Minefield M4101 is at O'Chrey Village, Kamreing Commune, Battambang Province.

4. Based on injury evidence, the reports of all witnesses and the victims themselves, the accidents were caused by their breaching SOPs. In case # two: walking outside the marked boundary of the minefield.

5. The cases of accident in Minefield 4101 is a series of accident one after another – the first one happened on 11 December 2003, the second on 04 March 2004 and the third on 09 March 2004. Are they caused by jinx or the negligence of the SOPs violators or the ineffective leadership of front line management and middle management at DU level? Or are they caused by fatigue from the continuous routine that wears out the spirit and alertness until the deminers see life from a different psychological perspective where constant danger is normal and can be ignored. **Recommendations**

6. The investigation team after consideration of all factors makes the following recommendations:

- a. Provide more awareness training on hazards of the potential incident that might happen to everyone who breaches SOPs activities and drills.
 - b. Conduct a study on the understanding of SOPs. Survey all field staff's perception of seeing things in relation to the EFFECTIVENESS LEADERSHIP APPROACH.
 - c. Entrust all [National demining agency/authority] demining field staff through radiating respect rather than evoking fear so that the deminers can express their opinion and speak openly of the problems they encounter and worry about.
 - d. Reshuffle the first line management within each DU or between DU. Empower the first line management to command and control; it might radiate respect among their colleagues.
 - e. Information from this and other accident/incident investigations should be forwarded to the appropriate [National demining agency/authority] departments for perusal and discussion.
- Signed: Investigation Team Leader, Phnom Penh, 22 March 2004

[A photograph showing footpath, accident site and Victim's hat is shown below.]



The crater is 0.5 m from boundary of minefield and on the edge of the walking track.

Victim Report

Victim number: 703

Name: [Name removed]

Age:

Gender: Male

Status: deminer

Fit for work: not known

Compensation: Not made available

Time to hospital: Two hours 55 minutes

Protection issued: Frontal apron
Long visor

Protection used: None

Summary of injuries:

minor Hand

severe Arm

severe Foot

severe Hand

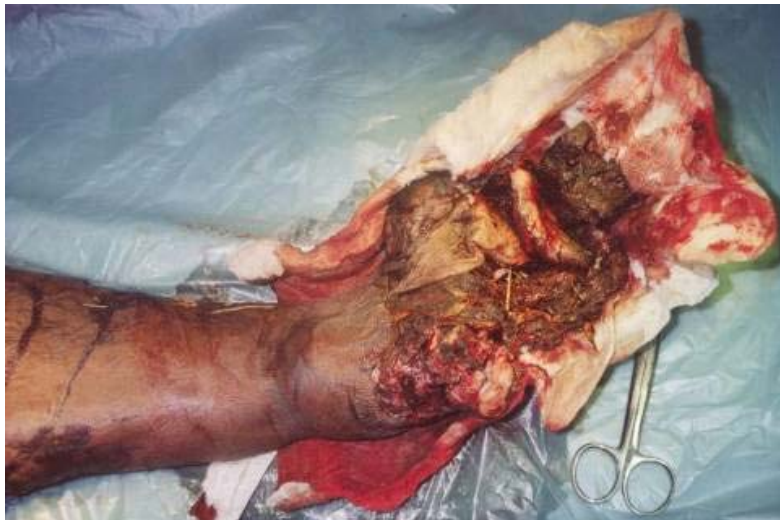
severe Leg

AMPUTATION/LOSS: Leg Below knee

COMMENT: See Medical report.

Medical report

No formal medical report was made available. The injury list is derived from the following pictures.



Right foot.



Left foot and leg.



Right arm



Analysis

The Victim deliberately walked outside the marked area, using a path that he and others frequently used. The line of previously discovered mines was close to, but inside, the perimeter tape. Clearly the hazardous area had not been marked appropriately during survey. That is not unusual because accurate survey is very difficult, but it is why the primary cause of this accident must be listed as “Inadequate survey”.

The secondary cause is listed as a “Field control inadequacy” because the extent of the hazardous area had not been appropriately adjusted after a mine line had been found. Generally, a distance of at least five metres (normally ten) on both sides of a mine-line will be cleared. This is intended to catch “strays” that may have been moved by weather or may have been used to “patch” the original mine-line after mines have detonated. If this had been done, the mine just outside the perimeter tape would have been found during clearance.

Field control was also lax because the Victim felt able to walk out of the marked area to go to the toilet without asking permission. Toilet areas are often pretty dire and privacy scant, so the provision of a better toilet facility might have led to him staying inside the taped area. However, if the deminer had not walked along the well used path – someone else would have.